



Quality Policy Statement

Russell Leisure Ltd (trading as Russell Play) are specialist consultants in playground design and suppliers of high quality play and sports equipment. We are committed to achieving and maintaining the highest standards of professionalism, including advising on layout design and cost-effective solutions in order to meet or exceed the best expectations of our clients.

Our Management System complies with the requirements of BS EN ISO 9001:2015 and the Company's quality administrative systems have been assessed and approved by Facilitators Quality Management. The Board of Russell Leisure Ltd is responsible for implementing the Policy.


The Quality Objectives of Russell Leisure Ltd are to:

- Provide clients with high quality products and services to meet their specific requirements
- Continually improve the effectiveness of both the Quality Management system and the provision of our services and products
- Ensure all staff are trained and briefed about our quality documentation so that they can implement the policies and procedures in their work
- Comply with all statutory and regulatory requirements relevant to the industry

Our objectives will be achieved by:

- Establishing, implementing and maintaining a Quality Management system certified to BS EN ISO 9001
- Setting and reviewing measurable quality objectives and ensuring these objectives are met
- Promoting the use of a process approach and risk-based thinking
- Providing adequate company infrastructure, resources and training, and ensuring responsibilities and authorities are determined and communicated throughout Russell Leisure Ltd
- Reviewing the effectiveness of the Quality Management system and assessing opportunities for its continual improvement
- Seeking structured feedback from our customers
- Conducting management reviews and ensuring that all changes to the Quality Management system are implemented in a planned manner

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment. This policy will be reviewed annually by the Board and where deemed necessary will be amended and re-issued.

Signed 
ALASDAIR WELLWOOD – MANAGING DIRECTOR

Date: 30th May 2019