

# Russell Play Warranty

The Russell Play warranty applies to the following product ranges:

<b>Adrenaline</b>	<b>Husson</b>	<b>Metro Seesaws</b>	<b>Spielart</b>
<b>Amico</b>	<b>Metro Active</b>	<b>Metro Slides</b>	<b>Street Collective</b>
<b>Berliner</b>	<b>Metro Play</b>	<b>Metro Sport</b>	<b>UDB</b>
<b>Fun4all</b>	<b>Metro Play Panels</b>	<b>Metro Swings</b>	
<b>Fun trail</b>	<b>Metro Roundabouts</b>	<b>Silhouette</b>	

## **30 years warranty**

We offer 30 years warranty against corrosion and structural failure on:

- Hot dip galvanised and powder coated structural parts such as metal posts and cross bars
- Stainless steel components
- Aluminium platforms and roofs
- HDPE panels

## **20 years warranty**

We offer 20 years warranty against rot and structural failure on:

- Robinia timber products
- Accoya timber parts

## **10 years warranty**

We offer 10 years warranty on:

- Rope and net constructions

## **5 years warranty**

We offer 5 years warranty on:

- Powder coated sheet metal parts
- Galvanised and stainless steel chains
- Bearing assemblies
- Rubber platforms
- HPL panels
- Wetpour and safagrass safety surfacing

## **2 years warranty**

We offer 2 years warranty on:

- Movable plastic and metal parts
- Electronic components

The warranty period applies from the date of purchase by the first customer. The warranty applies to Russell Play's products for each product type mentioned above and is limited to replacement of defective parts, without charge, at Russell Play's discretion. The warranty covers only defects in materials.

## Installation and Maintenance

The warranty applies only to products which have been correctly installed and maintained in accordance with written instructions provided by Russell Play.

## Exclusions

All the above product types are guaranteed with the following exclusions:

- Damage caused by vandalism or negligence.
- Damage caused by improper or unsupervised use of the equipment.
- Chipping and wearing of paintwork through normal wear and tear.
- Natural changes to timber products such as splitting, cracking and ageing of timbers caused by changes in temperature and humidity.
- Wearing of polyamide strands on the steel rope in heavy wear areas which occur without any effect on the strength of the rope.
- Cost of dismantling and transferring any parts of the equipment which require to be returned to the manufacturer for inspection and for replacement. The manufacturer may, at his sole discretion, refund these costs to the buyer. The manufacturer and the seller accept no responsibility in any circumstances for any direct, indirect or consequential loss of damage, however arising, which the buyer may sustain in connection with any claim which may arise under the Terms and Conditions. Requests for remedial work under the Warranty must be notified in writing to the seller as soon as possible following identification of a defect.

## Products installed near water

The Russell Play standard terms of warranty will apply to products installed near coastal areas where they are subject to salt water conditions or spray, provided they are treated with the Russell Play "ColourGalv Marine" hot-dip galvanised metal protection system or the product is made of Stainless Steel grade 316\*.

## Repairs

Warranty repairs shall only be carried out by Russell Leisure Ltd or their authorised Sub Contractors. Repair work carried out by others shall not be covered by the warranty.

This warranty should be read in conjunction with Russell Leisure Limited Conditions of Sale.

*\*These are optional extras. Please refer to the manufacturer's specification for clarification.*

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